

The IPN DISPATCH



IPN Monthly Dispatcher Update

October 2019

DISPATCHER OF THE MONTH

July's DOTM is MAS285.
He has been an IPN
Dispatcher for 9 years.
Thank you for your
dedication and service.
We appreciate you!

*Dispatcher of the Month is a random
drawing and all active dispatchers
are eligible to win.*

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FACEBOOK FYI

IPN strives to maintain a current social media presence on Facebook and Twitter. Both of these venues are in place to promote the system. Our goal is for the Social Media Team to post at least one major news event that we covered each day. We can not possibly post every call but we will consider any submissions that you think the followers might like. Please email Support with a link to the story so we can post news article if it meets the criteria.



It is also important to note that the message function on facebook is not intended for support. Some folks, including dispatchers, send messages through Facebook on a regular basis. The QA Team does not access Facebook and the Social Media Team has no access to your account information. You are just delaying getting help and will receive the standard reply advising the correct way to get assistance, which is to email Support@incidentpage.net.

HELLO?

In order to maintain a line of communication between dispatchers and the QA Team, a valid email address that you monitor frequently is required. If you change to a new email address, please contact Support so we can update your account. This way we can inform you of certain dispatching aspects, for example:

- a change in rules or new policies added
- that you are Dispatcher of the Month
- inaccurate information you may have provided and how to prevent it

- give you kudos on job well done
- a page transmitted to the wrong category
- details in an alert that do not meet the minimum category requirements
- let you know of any complaints regarding your page and how to improve

If you're not responding to our emails, we may take this as a lack of interest and lock your account until everything is sorted out. We don't want to do this, so please email us back. It is also important to periodically check your spam or junk folder to make sure emails from IPN are not accidentally placed there.

MONTHLY STATS

Over the past few months IPN has welcomed some new, hard core talent in the state of Ohio. During the month of August we saw what these individuals are capable of. This chapter sat in the 9th position during every month of 2019, before getting catapulted in to 4th place this month. We were so impressed that we decided to send out another T-Shirt in an extension of the prior months "challenge". OHIO50 is the recipient based on random draw from all Ohio members active last month.

18,466 alerts were transmitted during this period. The two New York chapters worked to produce 1771 notifications and maintain a three month lock. They are followed by Florida, California and Ohio. These chapters transmitted 1751, 1629 and 1133 alerts, respectively.

Despite maintaining the same numbers they always have Massachusetts dropped to 7th place.

Wisconsin popped back in to 10th narrowly beating Arizona and Connecticut. Ontario gets honorable mention with 360 alerts. Thank you to everyone who contributed!

January	February	March	April
Florida	Florida	Florida	Florida
New York	New York	New York	New York
California	California	California	California
Pennsylvania	Pennsylvania	Pennsylvania	Pennsylvania
Massachusetts	Massachusetts	Massachusetts	Massachusetts
Illinois	Illinois	Illinois	Illinois
Texas	Maryland	Texas	Texas
Maryland	Texas	Maryland	Maryland
Ohio	Ohio	Ohio	Ohio
Wisconsin	Wisconsin	New Jersey	Wisconsin

May	June	July	August
Florida	New York	New York	New York
New York	Florida	California	Florida
California	California	Florida	California
Pennsylvania	Illinois	Pennsylvania	Ohio
Massachusetts	Pennsylvania	Massachusetts	Illinois
Texas	Massachusetts	Illinois	Pennsylvania
Illinois	Texas	Maryland	Massachusetts
Maryland	Maryland	Texas	Texas
Ohio	Ohio	Ohio	Maryland
New Jersey	Wisconsin	Arizona	Wisconsin

09-18-2019 @ 18:35 | Fort Meade, MD (Anne Arundel County) | ACDOWN | Juliet | General Aviation Dr & Airfield Rd | Box 27-21: BC4 I/C small acft crashed 40-50ft in the tops of trees w/ 2 pts in the trees. M/A:Baltimore/Washington Intl Airport (BWI) M/A:Howard County | MAR101

Photos courtesy Anne Arundel County Fire Department



09-23-2019 @06:28 | OH | Cincinnati, OH (Hamilton County) | 4 Alarm Fire | 2526 Addison Street | U/D: Command Req 4th Alarm Assignment For 3 Sty Single Family On Fire & Multiple Exposures Cos To Sta | KTY017

Photo By Scott Poston

08-11-2019 @04:47 | DFW| Dallas, TX (Dallas County)| 1 Alarm Fire| 453.875| Crozier St & Pine St| FD O/S with heavy fire from a 2 story frame home | DFW 156

Photos by DFW 156



09-25-2019 @18:14 | Baltimore (Baltimore County)| Working Fire| FG1| 1702 W Pratt Street| Box Alarm 14-1: BCFD o/s fire in 3-story row, several lines working. Working Fire Dispatch. | MAR137

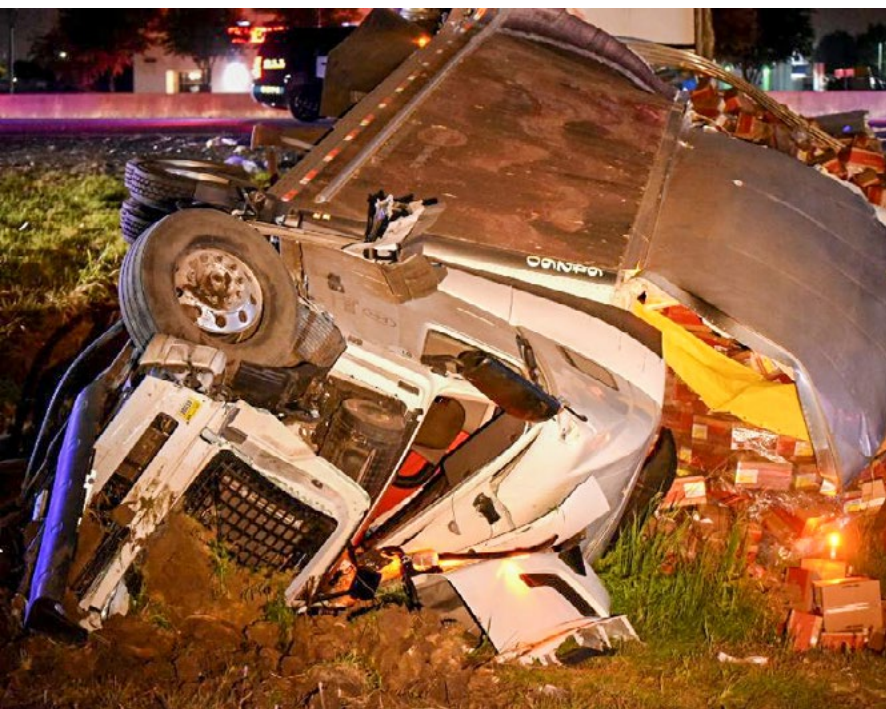
Photo by Michael Schwartzberg





08-22-2019 @23:01 | DFW| Grand Prairie, TX (Dallas County)| Major Accident| FD 1| 1700 S Belt Line Rd| FD O/S with a motorcycle vs car MVC involving a fatality | DFW 156

Photos by DFW 156



08-20-2019 @ 05:13 | DFW| Arlington, TX (Tarrant County)| Major Accident| South Patrol| I-20 @ New York Ave| PD O/S with an 18 wheeler loaded with frozen chicken overturned. Only left lane WB open | DFW 156

Photos by DFW 156

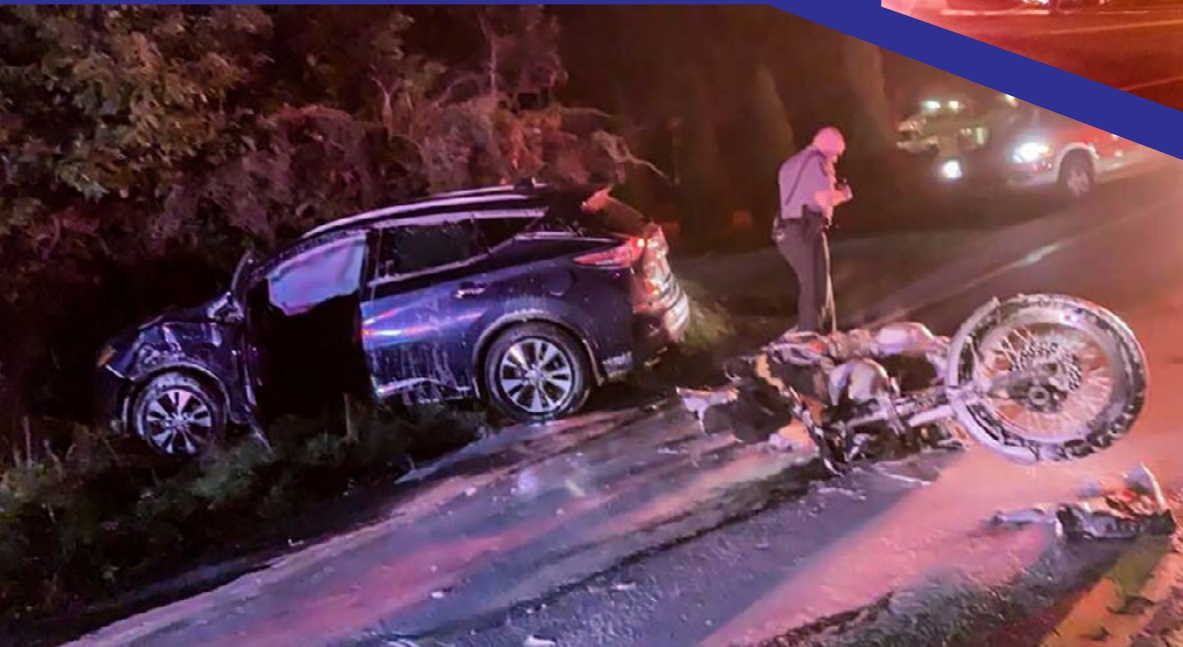


08-16-2019 @02:16 | DFW| Dallas, TX (Dallas County)| Shooting/Stabbing| DPD 1| 800 Park Avenue| PD O/S of a shooting during a robbery. Searching for a BMA that fled on foot | DFW 156

Photos by DFW 156

09-21-2019 @20:10 | Saylorsburg, PA
(Monroe County)| Traffic Advisory| Rt
115 & Hillside Ave| PSP/FD/EMS o/s
Vehicle vs Motorcycle with injuries The
Vehicle is on fire| PEN125

Photo by Steve Baker



09-21-2019 @20:30
| Saylorsburg, PA
(Monroe County)| Major Accident| Rt
115 & Hillside Ave|
PSP/FD/EMS o/s
Vehicle vs Motorcycle
with injuries EMS
transporting a Trauma
Alert| PEN125

Photo by Leon Clapper

09-09-2019 @11:08|
Lincoln| Major Accident
| Hwy 2 & S 84th St|
Delay-Battalion 2 o/s
2 veh MVA w/ heavy
damage. 2 patients
are trauma alerts. 3rd
medic unit req| NEB012

Photo by NEB016



WELCOME NEW DISPATCHERS!

IPN welcomed 17 new dispatchers in September and we look forward to their contributions. Their efforts, along with those of our seasoned veterans, help us to grow and continue being the best notification system on the planet.

New Members: please review the guidelines and category definitions prior to sending calls. Multiple guideline infractions will result in your account being locked and we don't want that.

Existing Dispatchers: if you see a new member in chat, say "hello!"



ARI047	Scott	KAN038	Ari
CAN002	Joseph	OHI038	Randy
CON047	Sam	OHI075	Kyle
FLA081	Ari	OHI117	Michael
FLA127	JeanCarlo	MCH200	Sklar
GEO020	Greg	NHA163	Donald
HOU011	Jack	TEN045	Bryant
ILL275	Nicholas	VIR037	Ben
IND033	Robbie		

Coming Soon

Details on new Dispatcher rewards will be in the next IPN newsletter.

STAY TUNED!

IPN
INCIDENTPAGE.NET
Real News. Real Time.™

HOTLINE INFO REMINDER

Provide all necessary information.

Spell street names and towns.

Text: hotline@incidentpage.net

Toll-free Phone: 1-888-339-8259

CONTACT US

Please send us your article suggestions, incident photos, input, and feedback. We want to hear from you and share it with other dispatchers because this is YOUR newsletter!

Newsletter Story and Photo Submission

newsletter@incidentpage.net

General Support

support@incidentpage.net

Dispatcher Admin Office

911 iMedia.com, Inc.
1900 Weld Blvd
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